



Mail Server Setup using Plesk Control Panel

Contents

Goals.....	2
Setting up Mail Services	2
View or Configure the Mail Service Settings	3
Conclusion.....	4

Goals

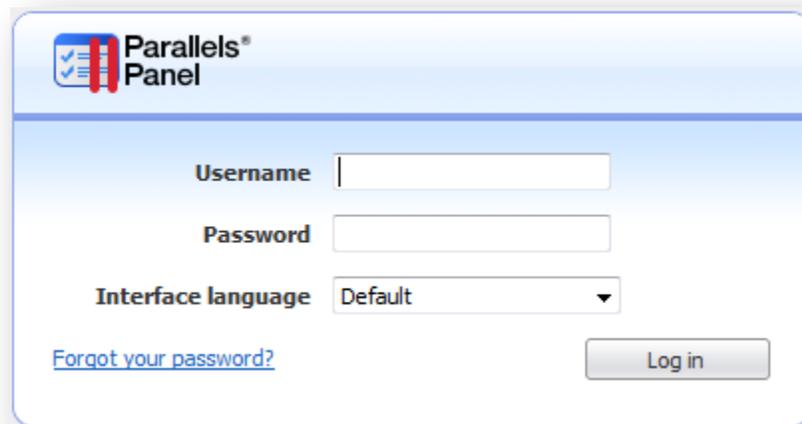
This guide will help you to be able to provide mail services for your users created via your Plesk control panel. You will also learn how to setup individual mail accounts, and find configuration information for the client-side setup. You will also be able to choose between multiple mail servers, or choose between multiple webmail clients. We will also show you areas to control or manage spam.

Setting up Mail Services

The Plesk panel works in co-operation with the mail server software that provides mail services for mailboxes and mailing lists. After installation of Plesk, the mail server is configured automatically and is ready to provide mail service.

By default, the Qmail mail server is installed in your Plesk panel for Linux machines. For Windows machines, the MailEnable mail server is installed. You may also install other mail server software if it is supported by Plesk. To identify what mail server is currently running, follow these steps:

1. Log into your Plesk control panel with your Plesk login link. It will usually follow this format: <https://youriphere:8443>. This will bring up the Plesk login page.



Parallels®
Panel

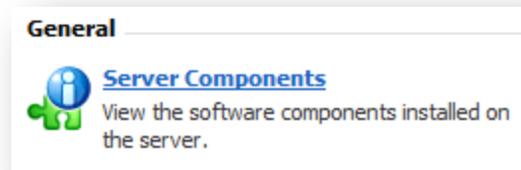
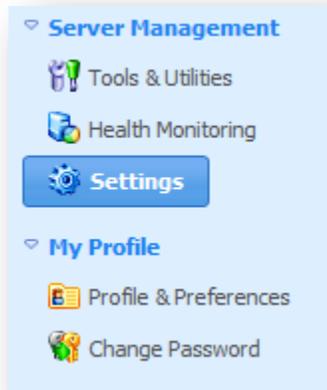
Username

Password

Interface language

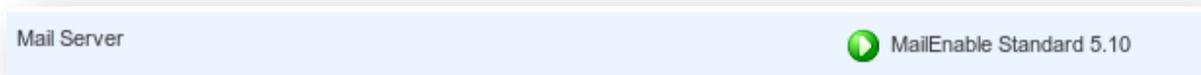
[Forgot your password?](#)

2. Once logged in, you will then need to click on the Settings option below the Server Management heading on the far left menu tree. You will then be able to click the Server Components link.



3. Click on the Mail Server link. All the available mail servers will be displayed.

For a Windows system, you will see the MailEnable application as show below:



For a Linux system, you will see the Qmail application:

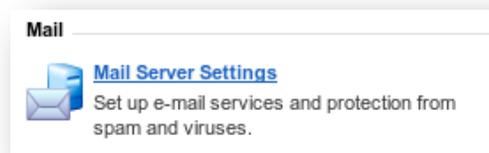
Component name ▲	Component version
psa-qmail	1.03-cos5.build1013111101.14
psa-qmail-rblsmtpd	0.88-cos5.build1013111101.14

4. Select the mail server you need and click OK.

Plesk will start using the new mail server without any need for a server restart. You can always change the selected mail server at any time.

View or Configure the Mail Service Settings

1. Login to your Plesk Control panel at <https://youriphere:8443>.
2. Go to Settings, and then click on Mail Server Settings.



3. The server-wide mail preferences will be shown under the Settings tab.
4. The Enable mail management functions in Panel option must be left checked if you or your users want to create mail accounts through your Plesk panel and use the mail services provided by the Plesk-managed mail server. If you are using an external mail server, please clear this check box.
5. You will find options to set a Maximum message size if you want to limit the size of an email message that can be sent through your sever; the value should be in kilobytes (KB).
6. Set the Minimal password strength option. The strongest password has more than 8 characters, and uses a combination of upper- and lower-case letters, numbers, and special characters.
7. Relay options:
 - Closed Relay: Mail server will only accept email addressed to users who have mailboxes on this sever. Users will not be able to send any mail through the mail server.
 - Relay after Authorization: Users can send and receive emails through the mail server. Leave the authorization is required option selected. Below are the types of authorization methods:
 - POP3 lock time: with POP3 authorization
 - SMTP: with SMTP authorization
8. You can select the antivirus program that should be used on the server.
9. You can also select the spam protection options that should be used on the server.
10. Click OK to submit any changes.
 - Linux-based Plesk:

Server-wide mail settings

- Settings
- Black List
- White List
- Mail Queue

General options

- Enable mail management functions in Panel
- Maximum message size kilobytes
- Minimal password strength
- Enable message submission (will be enabled on all IP addresses)

Relay options

- Relaying
 - closed
 - authorization is required:
 - POP3 before SMTP lock time Min
 - SMTP

Antivirus settings

- Used antivirus
 - None
 - Parallels Premium Antivirus

DomainKeys spam protection

- Allow signing outgoing mail
- Verify incoming mail

Switch on SPF spam protection

- SPF checking mode
- SPF local rules
- SPF guess rules
- SPF explanation text

Switch on spam protection based on DNS blackhole lists

- DNS zones for DNSBL service
Separate entries with a semicolon, for example: 'sbl.spamhaus.org;zen.spamhaus.org'

Names for POP3/IMAP mail accounts

- Use of short (webmaster) and full (webmaster@domain.com) POP3/IMAP mail account names is allowed
- Only use of full POP3/IMAP mail accounts names is allowed

* Required fields

OK Cancel

- Windows-based Plesk:

Home > Server and Panel Settings >

Server-wide mail settings

Settings Spam Filtering Antivirus Black List White List Statistics

General

Enable mail management functions in Panel

Maximum message size KBytes

Minimal password strength

Switch on message submission (not supported by the mail server)

Relay options

Relaying

closed

authorization is required:

POP3 before SMTP lock time Min

SMTP

Use no relay restrictions for the following networks:

For example, 2002:7b7b:7b7b::/48, 123.123.123.123/16

DomainKeys spam protection

Allow signing outgoing mail

Verify incoming mail

Switch on spam protection based on DNS blackhole lists

DNS zones for DNSBL service

Separate entries with a semicolon, for example: 'sbl.spamhaus.org;zen.spamhaus.org'

OK Cancel

Conclusion

Now you have successfully completed an activation of your Plesk mail service. You may create mail accounts and access your emails via webmail or any other email client. If you encountered any issues with this guide, please also note that there is additional information available in our Wiki database at <http://myhosting.com/kb>. Finally, we encourage you to contact our technical support team by email at vps@myhosting.com, or calling us at 1-866-289-5091 with any questions or concerns.